Upgrade your patient and team experience

Author_Kaveh Ghaboussi, DMD

Digital dentistry utilizes computer-aided design (CAD) and computer-aided manufacturing (CAM) to take three-dimensional scans of a tooth preparation. A restoration can then be created through either design software and then milled in an office milling system or sent to a lab to finish the tooth. While dental laboratories are the early adopters of digital dentistry, dental offices are now slowly but surely moving in that direction as well.

While I was skeptical of this new technology at first, I heard from peers about how beneficial CAD/CAM could be and knew it could potentially be a step in the right direction to take my practice to the next level. With two complete CAD/CAM solutions on the market that were capable of creating excellent restorations, I did some extensive research, and in the end, I chose to purchase the Planmeca FIT system. Needless to say, I have not looked back ever since.

One of the greatest features is Planmeca’s open platform, which has allowed me to collaborate freely and given me many more opportunities. From being able to work simultaneously on a case with multiple users at the office to sending off some work to an off-site lab, this open platform has allowed for easy collaboration and sharing of information during any step of the workflow — not to mention the ability to quickly transfer large STL files to any of those users.

Patient experience, as well as team experience, has also drastically improved within my dental office. We all know patients are always weary of taking time off work for dental visits — taking one day off isn’t so bad. But for those who need more extensive dental care, taking off multiple days is almost impossible.

With patients expecting faster turnaround times, there is no better feeling than to be able to deliver same-day dentistry to them with Planmeca FIT system.

My team appreciates same-day dentistry as much as the patients do. While my team enjoys using CAD/CAM tools, patients enjoy the added benefit of knowing the person who made their restoration, as well as being able to see the restoration designed right in front of their eyes.

I take pride in the quality of the restoration, while patients often praise my team for how natural the restorations look.

However, it doesn’t come easy. The team has to work hard to continuously improve their skills through training and education, all of which is provided by Planmeca University.

From a two-year maintenance warranty to less associated wait times, lower lab bills and not having to pay for extra materials, I have saved quite a bit of money with the addition of a digital impressioning system into my practice.

I would encourage anyone who is interested in digital dentistry to request a demo at your office. If you find that the demo impresses you, make sure you schedule a visit to the Planmeca University training center in Dallas to get the ultimate hands-on experience of CAD/CAM technology.

This digital impression system has done wonders for my office, and I am confident that for anyone who would like to upgrade their practice to utilize this new technology, the Planmeca FIT system is the way to go.